

**From:** DPA EIS Helpdesk  
**Sent:** Thursday, October 02, 2003 2:02 PM  
**To:** CMS Users  
**Subject:** CMS Down

Broadcast to All DPA Statewide Staff and All DPA State Associates  
from Systems Operations

Update on System Problems 10/02/03

We have been advised by the Data Center that they expect the system to be up again at 2:30 p.m. Another broadcast will be sent when we hear the problems have been resolved.

Thanks for your patience.

The Help Desk